

#### **Beyond the Logo**

# PAGENCES

#### Your Guide to the Mechanics of Iconic Branding

By Peter Coleman - 'The Impact Brand Mechanic' Brand Growth Partner



professionalimpact.uk



# Your guide on how to maximize ROI on your marketing efforts through emotional engagement.

**Prepared by** 

Peter Coleman - The Impact Brand Mechanic Brand Growth Partner





#### THE MECHANICS OF A BRAND STORY

# A JOURNEY OF SUCCESS PROFESSIONAL

STARRING YOU

BUILD A BRAND TO TAKE ON THE WORLD AND LEAVE A LEGACY - BECAUSE SOME THINGS ARE ETERNAL

A BRAND STRATEGY TO UNLEASH THE GREATNESS WITHIN

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#### **Your Status, Crediblity and** INFLUENCE LOYALTY VISIBILITY **Reputation**

Your time is valuable, so let's get straight to the point. By the end of this guide, you'll have a *better understanding* of what it takes to create a brand that not only **resonates but also** drives engagement and ultimately, sales.

*Too many business leaders* mistakenly think that a **visually appealing logo** and a *catchy tagline* are enough to make an impact.

This **misconception** often stems from agencies that excel in **graphic design and marketing** BUT lack the depth to deliver a *brand strategy that amplifies your marketing efforts.* 

You could invest thousands in a **brand identity** that looks good but **fails to emotionally engage your target audience**, missing out on *meaningful and profitable connections* and budgets wasted on **marketing that falls flat**.

SPIRIT



POSITIONING

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Book your **FREE** Brand Diagnostic at professional**IMPACT**.uk

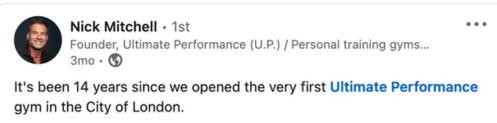
LEGACY

## Branding's Return on Investment

Consider Coca-Cola's 'Share a Coke' campaign. After its launch, Coca-Cola reversed a sales decline, boosting sales by 2% and gaining a 4% market share.

The campaign also led to a 7% increase in consumption among young adults. It's prime example of how branding isn't just about visuals or slogans; it's about creating emotional resonance that drives real business metrics.

Since I helped **Nick Mitchell** build his gym brand his **Ultimate Performance Gym's** brand has gone from strength to strength **turning over more than £1M/wk!** 



In that time, we've gone from turning over £500/wk to a number that now exceeds £1M/wk.

MAYBE YOU'RE THINKING, WHY SHOULD I LISTEN TO YOU? Good question...I'd be asking the same at this point! Here's my answer...



# From Van Driver to Global Icons

My name is Peter Coleman and I started this venture whilst working as a van driver in my late 30's, with a young family to support after the loss of my parents I was in a dark place, my passion for design and branding saved me.

Since those days of 2009 I've helped a range of businesses both big and small, across the UK and around the world connect with their ideal customer and scale their brands.

I've helped build brand identities and in other cases, complete brand systems for some well know brands including **Ultimate Performance Gym**, **Muscleworks Gym**, **The PGA**, **The Kuwait Royal Family** as well as <u>new and</u> <u>ambitious start-ups.</u>

This guide is intended to help you gain clarity on what it takes to build a brand with impact. Here are some of the brands I am trusted by and in some cases, helped shape...





# **Beyond the Logo**



Nike's branding goes beyond selling athletic shoes and apparel. It stands for inspiration and innovation for every athlete in the world.

Through powerful storytelling and consistency, Nike shaped the perception that wearing their products makes you part of a global movement, not just a consumer of sports gear.



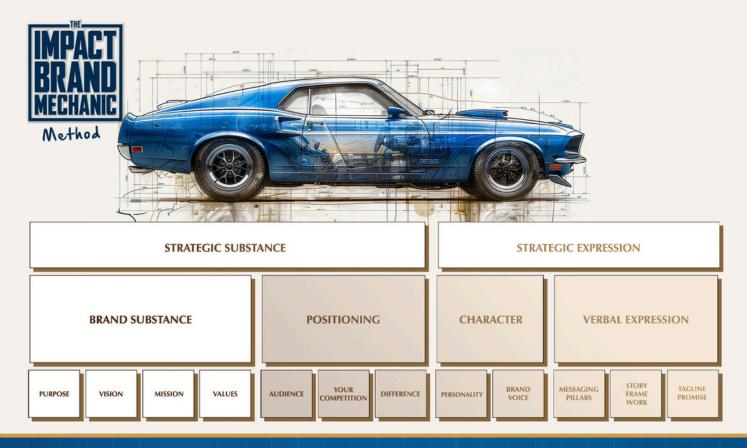
# Aston Martin is more than a car brand; it's a symbol of elegance, British heritage, and luxury.

Through strategic partnerships, like the **James Bond** franchise, it creates an allure of exclusivity. It's not just about driving; it's about experiencing a lifestyle and making a statement. This powerful brand persona has made Aston Martin a luxury icon for over a century.



## THE IMPACT BRAND BLUE PRINT

Most agencies and professional designers can get you looking right. Style is vital, but so is strategic depth, and without it, you'll soon get forgotten. This is where I can help.



Having a brand with style that is powered by strategic brand engine means your marketing not only looks stylish and feels more professional, it connects and drives you deep into the minds of your ideal clients.

The goal is to take a position firmly in the hearts and minds of your ideal client to become the go to choice or at least, a viable alternative to the titans in your industry.



**So, how exactly do you delve into the emotional core?** How do you bring life to your brand, making it not just a name or a product but a *living, breathing entity?* 

The answer lies in **understanding your brand's persona and why you exist.** 

To create a *meaningful connection* with your audience, your brand needs more than just a polished look—it needs a **genuine soul.** This isn't about cobbling together some *trendy traits*.

It's about embracing a **holistic persona** that reflects a worldview, a philosophy, and values that resonate *with your target audience, underpinned by your core values. It's* speaks for you when you're not in the room.

When your brand has a **well-defined personality**, you're not just making impressions; you're making *lasting connections*. Your message will **echo in the hearts** of your audience, not just skim the surface.

This is where crafting a brand with soul comes in. It serves as a *compass* to pinpoint the emotional resonance you want your audience to experience, shaping your brand's actions and communications accordingly.

Let's dive in.



# **The 12 Brand Archetypes**

The 12 Brand Archetypes offer a foundational blueprint that can powerfully influence your brand's voice, image, and *core values*. When skillfully implemented, this framework can provide your business with a **lasting and impactful identity** that stands the test of time

#### These 12 archetypes are:

- 1. The Innocent: Purity, Simplicity, Safety
- 2. The Sage: Wisdom, Guidance, Knowledge
- 3. The Explorer: Adventure, Freedom
- 4. The Outlaw: Rebellion, Revolution, Liberation
- 5. The Magician: Transformation, Mystique, Mastery
- 6. The Hero: Courage, Power
- 7. The Lover: Relationships, Passion, Intimacy
- 8. The Jester: Fun, Joyfulness, Pleasure
- 9. The Everyman Person: Relatability, Realness
- 10. The Caregiver: Nurturing, Supportive
- 11. The Ruler: Leadership, Responsibility
- 12. The Creator: Originality, Innovation

#### Understanding which archetype(s) your brand aligns with

can give you a *clearer sense of your identity* and how to **communicate it to your audience.** 



# **The 12 Brand Archetypes**





# The Innocent

#### SAFETY

Life Is Simple And Simplicity is Elegant



PETER COLEMAN

#### **Brand Voice**

#### Brand Message

Wholesome

Uplifting

Genuine

Experience the Pure Joy of Simple, Honest Goodness

#### **Innocent Brands**







📀 Drive	«🏚» Fear	🙎 Strategy
Purity	Corruption	Making the World a
Originality	Complexity	Better Place Through Purity and Simplicity
Expression	Pessimism	
Imagination	Deception	Offering a Haven of Trust and Joy in a
Vision	Suffering	Complex World



PETER COLEMAN		Tł	ne Sage
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Intelligent Informed Thoughtful			Know Better, Live Better
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The Economist	B	3 C	Google
Orive	(Â) Fe	ar	🙎 Strategy
Wisdom	Ignora	ince	Empowering
Insight	Confusion Individuals T		Individuals Through Knowledge
Knowledge	Misinfor	mation	
Clarity	Superfic	ciality	Unlocking Wisdom for a Clearer Tomorrow
Understanding	Decep	ntion	



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Discovery	Confin	ement	Uploals the World
Freedom	Routine Unlock the World		
Exploration	Stagn	ation	
Adventure	Depen	dence	Your Adventure,
Autonomy	Compl	iance	Your Rules



PETER COLEMAN				
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Liberation	Servit	ued	Screw the	T
Change	Confor	mity	Status Quo	
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Revenge	Accept	ence	Disrupt + Turn Heads	
Independence	Depend	ence		



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Belief	Doubt		Transformation
Discovery	Uncertainty	1	



PETER COLEMAN		The	e Hero
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📢 🛛 Brand Voic	e	Ç E	rand Message
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Honest			er it Takes, We Will Find a Way to Just Do It
Determined			
	Hero I	Brands	
NIKE	Fea	Ex	adidas
Orive	( <u></u> )) Fo	ear	2 Strategy
Mastery	Incomp	etence	To be Better and
Couragesness	Cowardice		Stronger than Yesterday
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Development	Downfall		Prove People
Defense	Incapo	ability	Wong



PETER COLEMAN		The Lover INTIMACY
		To love and be loved
📢 🛛 Brand Voic	e <b>;</b>	Brand Message
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Closeness	Loneliness	Reaffirm Beauty, Class and Style
Indulgence	Isolation	
Affection	Invisibility	Red Carpet
Love	Contempt	Treatment



PETER COLEMAN	The	e Jester
Image: Constraint of the second se		PLEASURE Life's a party, make sure you're on the list! Brand Message
Fun Loving Upbeat Positive		Life's Too Short to Take Seriously
Old Spice	Jester Brand	BREW.
Drive Fun	( <b>Fear</b> Boredom	<b>Strategy</b> Promote the
Happiness Laughter	Seriousness Missing Out	Good Times
Togetherness Positivity	Negativity Sadness	Make People Laugh



PETER COLEMAN	T	he Ev	veryman
		l'm	ELONGING like you and u're just like me
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Friendly			
Humble		Real Sc	olutions for Real People
Inclusive			
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Empathy	Isolati	on	Built on Trust and Mutual Care



PETER COLEMAN	The	Ruler
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Orive	(Â) Fear	<u>2</u> Strategy
Control	Chaos	Leading with
Stability	Weakness	Authority, Succeeding with Excellence.
Power	Rebellion	
Authority	Obsolescence	Where Legacy Meets Innovation; Earning
Legacy	Disrespect	Your Trust Every Day.



PETER COLEMAN		IN Z You	Creator NOVATION ur only limit is ur imagination
📢 🛛 Brand Voic	e C	Br	and Message
Inspirational Inventive		US,	k Your Creativity with Where Imagination Nows no Bounds
Authentic		r	
	Creator Br	ands	
ý	Add	be	lego
Orive	«» Fear		🔰 Strategy
Innovation	Mediocrity	1	Empowering Users to
Originality	Conformity	Unleash Their Creat	
Expression	Inhibition		
Imagination	Obsolescen	Ce	Build an Environment Where Imagination
Vision	Limitation		Knows no Bounds



# Getting the right mix for your brand

#### Archetypal Tones in Action:

#### **Dynamic Campaigns**

It's not just about choosing an archetype and sticking to it for eternity. **Leading brands understand that their archetypal resonance can adapt and shift** through different tones depending on the campaign, season, or *cultural landscape*.

#### **Real-world Examples:**

**Nike's Versatility:** While Nike primarily embodies the *Hero* archetype, its Hero tone can switch from "brave and daring" in its **"Just Do It"** campaign to *"inspirational and uplifting"* in <u>Outlaw campaigns that focus on social justice.</u>

**Apple's Nuances:** Known as a *Creator* for its focus on innovation, Apple sometimes adopts the *Magician's awe* during launches, promising **transformative tech experiences.** 

**BrewDog's Jester-Outlaw Mix:** This craft beer brand moves effortlessly between being the *playful Jester* and the *rebellious Outlaw*, utilising tones of **irreverence or defiance** depending on the campaign



When launching a brand, I typically advocate for a 70/30 archetype mix. This approach ensures that your brand embodies a **dominant, core energy**, while also integrating a counterbalance for added dynamism. This isn't mere aesthetic play; it serves *practical business objectives*:

#### Why mixing archetypes is important.

Adaptability: A dual-archetype strategy ensures your brand remains fresh and versatile, allowing for better adaptation to various audiences and *fluctuating market conditions*.

**Strategic Depth:** Incorporating different *archetypal tones* not only enriches your brand's emotional texture but also **amplifies the impact of your campaigns**. It's an intricate strategy that deepens consumer connection, often subconsciously.

**Competitive Edge:** In a marketplace where *consumer attention* is a prized asset, mastering this level of nuance can make your brand **stand head and shoulders above the competition.** 

By understanding and implementing this mix, you're not just branding; you're **crafting a compelling narrative that speaks to the very core of human psychology.** 





#### <u>The Brand Personality</u>

Unlike *personal branding* where we use the **archetype framework** to amplify and package what already exists, for **business branding**, we have to construct an authentic brand personality, a spirit and soul that speaks to and enriches the lives of the people and brands we serve.

The **Brand Archetype guide framework** allows you to pinpoint the *emotions* you want your audience to experience with your brand. It helps you adopt the **right personality** and actions to *trigger those feelings*.



#### **Step 01:** Know What Your Audience Desires

All interactions between businesses and customers fundamentally boil down to transactions.

*However,* brands that **understand not just who their audience is but also WHY** they are seeking a particular experience can build *deeply emotional connections*.



Consider Starbucks as an example.



While on the surface, customers are **purchasing coffee**, dig deeper and you'll discover that many are actually seeking a **'third place'** away from home and work—a space for community, comfort, or even solitude.

**Once you've grasped this WHY** that motivates your customer base, every aspect of your brand—**from communications to product offerings**—should reflect that *core desire*.

The **Brand Archetype chart** can help you identify the *fundamental emotional* need that most aligns with your customer's WHY. While it may not be a word-for-word match, selecting a closely associated emotional desire will serve as a **foundational pillar for your brand.** 



#### Step 02: Find Your Brand's Personality

After pinpointing the core emotional need your customers are seeking, you can align this with a brand archetype that best resonates with that need.

*For instance,* if your target audience craves a **sense of mastery or control**, the *Ruler archetype* could be your go-to. Your brand comms must use the similar language of someone in that *field of expertise*.

*Alternatively,* if what they're after is a **rejuvenating and transformative experience**, the *Magician archetype* could be the perfect match for eliciting that emotion. Consider Disney or Dyson.

While your audience may have a specific need your product or service fulfills, it's essential to recognise that this need doesn't define their entire personality.

**Understanding the emotional pull** you aim to generate will guide you to a foundational archetype and likely point you toward your **market positioning (how they think about you).** 

Being aware of your audience's **broader emotional needs** will also help you define the unique stance your brand will adopt within its industry.



#### Step 03: Choose the Right Archetype Mix

Your primary archetype should account for at least 70% of your brand's overall persona, leaving the remaining 30% for *distinctiveness*.

If your industry has **multiple brands wisely employing archetypes**, you could find yourself among several '*Caregiver*' archetypes, for example.

This is where **strategic creativity comes into play**. Perhaps your audience is drawn to *nurturing and support*, but they also yearn for a bit of *adventure and surprise*.

Once you've catered to their *primary need for care and support,* introducing elements of unpredictability could be just the twist your brand needs to distinguish itself.

*Think of it as a blend:* **70% Caregiver, 30% Explorer**. This nuanced balance not only resonates with your audience's core needs but also adds just enough zest to set you apart from competitors.

**Deviation from this ratio**, such as incorporating more than two archetypes or letting the primary archetype constitute less than 70% of the brand's persona, might *dilute your brand identity or leave it feeling disjointed*.



#### Step 04: Give Your Brand a Voice and Viewpoint

After establishing your **unique blend of archetypes**, it's time to *fully develop your brand's persona*.

The aim here is to **animate your brand**, lending it *depth and dimensionality* from its **core values and perspectives** to its *communication style*. Consider posing a **series of questions** that tap into your brand's viewpoints on its *field of expertise*, *market environment*, *and societal context*, as well as its broader worldview.

This will enable you to craft a brand that not only **speaks** but also *resonates deeply* with your **target audience.** 

#### **Questions You Can Ask**

- 1. What emotional need does your brand aim to fulfill for your audience? (what business pain are they feeling?)
- 2. What makes your brand different from competitors in your industry? (Industry leaders are specific, means there are gaps)
- 3. What are the core values that drive your brand?
- 4. If your brand were a person, how would you describe its personality?
- 5. What words would you use to describe your brand's voice and tone?
- 6. What kind of experience (emotional) do you want customers to have when interacting with your brand?



#### Discover Your Brand's True Voice: A Guided Exercise

**Armed with your chosen archetype blend,** tackle the questions on the previous page from the perspective of your brand.

Imagine you're **engaging with your audience**, and respond accordingly. This exercise isn't just enlightening—*it's transformative*. As you articulate your brand's **viewpoints**, **values**, and ambitions, something remarkable happens: *your brand takes on a persona*.

This **newly-formed personality** is much more than just persuasive text; it's a dynamic entity designed to **resonate deeply** with your audience's specific wants and needs.

Gone are the days of flat, forgettable sales pitches. Your brand will now **speak in a voice rich with authentic character**, *capturing attention and building lasting connections*.

Forget bland, salesy messaging; **brands with true personality** not only *stand out* but are **far more memorable and relatable**, precisely because they mirror the thoughts, feelings, and language of the people they aim to serve.





# The Mechanics of Emotional Branding

### The Triune Brain Model



#### The Triune Business Model: Emotional Branding – The Driving Force

Developed by *business consultant and writer Timothy R*. *Schulte* to offer an **in-depth understanding** of how branding impacts emotional states.

The model takes its inspiration from the **triune brain theory** and applies it to the realms of business and branding, focusing on the **reptilian (basic needs), limbic (emotions), and neocortex (higher-order thinking)** aspects of consumer decision-making.

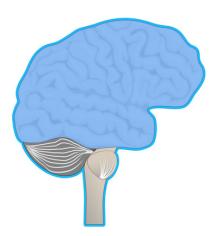
This approach provides a comprehensive framework for marketers and business leaders to not just address the functional needs of their audience but also to form more **profound emotional and intellectual connections.** 

By acknowledging that different layers of the brain are responsible for various types of decisions and reactions, the model allows for a **richer**, **more nuanced brand strategy** that appeals to the *complete human experience*.



#### Part 1: Neocortex - The Rational Brain

Meet the Neocortex, our brain's CEO! Responsible for complex thinking, decision-making, and language processing. While marketing may present the facts and features, it's the brand that provides the story and context. A well-crafted brand message appeals to this 'rational' brain.



#### Part 2: Limbic System - The Emotional Brain

More than emotional hooks or loyalty programs, branding that resonates with the limbic system is about crafting a brand narrative that consumers can emotionally invest in. It's about turning customers into advocates because they believe in what you represent.



#### Part 3: Reptilian Complex - The Primal Brain

Meet our primal brain, the Reptilian Complex. Focused on survival and instincts, marketing can trigger a reaction, but branding establishes a lasting connection.

**Impactful design** has the power to bypass our brain's defenses, enabling the **brand message** to resonate at our deepest, primal level. Brands that assure safety, reliability, or tap into primal instincts resonate here.





#### Branding Engine Tuned - Let's go for Drive

# Your branding engine is now finely tuned, ready to propel your marketing efforts forward with precision and purpose.

With a cohesive brand identity and strategy in place, your marketing messages will resonate more deeply with your audience, stirring their emotions and igniting their desires.

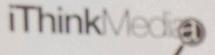
Think of your brand as the fuel that powers your marketing campaigns. Every piece of content, every advertisement, every interaction is infused with the essence of your brand, creating a seamless and compelling experience for your audience.

Just as a well-tuned engine delivers optimal performance, a fine-tuned brand with soul drives your marketing efforts with efficiency and effectiveness.

Your brand serves as a guiding force, shaping every aspect of your marketing strategy and ensuring that your messages are consistent, compelling, and impactful.

With your branding engine revved up and ready to go, it's time to hit the road and cut through the noise. With the power of your brand behind you, success is not just a destination it's a certainty.







ERTFORDSHIRE DIGITAL AWARDS

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iThink/Media

# Client Testimonials

Hertfordsh

#### HERTFORDSHIRE DIGITAL AWARDS

#### GOLD AWARD WEBSITE: TOURISM & HOSPITALITY

Maison Paul Bistro by Professional Impact Design

MERCURY

Hertfordshire suiTRECRUIT

A NISE Capitor



Working with Professional Impact and Peter over the last four years has been transformative. Peter's expertise is unmatched professional, endlessly creative, and truly dedicated to bringing projects to life.

We've successfully launched three major initiatives, all thanks to his brilliant brainstorming and strategic insights. I have no plans to work with anyone else, as I consider Peter to be the gold standard in the industry.

#### Nadia Turki

International Journalist Founder & CEO of IAMD









# "

"I have used Peter many times for my design work and every timeI feel as though I am in a safe pair of hands. He is prompt, reliable, and always willing to go that extra mile for his client."

**Nick Mitchell** Ultimate Performance Gym





Peter built our websites both in Arabic and English to help us tell Sheikh Nasser Sabah al-Ahmad al-Sabah's story.

We needed to work with a professional who we felt we could trust. Peter's ablitiy to adapt and learn about our culture helped us



#### Loulwa Al Naama

tremendously.

Kuwait Royal Family Personal Assitant





UP Branding at Liverpool Street London

Gold for brand design that attracted the Beckham Family





#### **Rebrand for MadiganGill 2021**



#### New brand for Everyone's Energy 2020





#### BOOK YOUR FREE 15 MINUTE BRAND DIAGNOSTIC

The information you recieve will save you and your team days, weeks or months on costly wasted marketing efforts.

PROFESSIONAL	Sele	Select a Date & 1			Time					113	
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Free Brand Discovery Call	10	11	12	13	14	15	16		2		
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Join me, Peter Coleman, for a Discovery Call	24	25	26	27	28	29	30				
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Book Your FREE Brand Diagnostic at professionalimpact.uk

Hollin

Peter J. Coleman '*The Impact Brand Mechanic*' Brand Growth Partner **Professional Impact UK** 

